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UNITED STATES DISTRICT COURT DISTRICT OF OREGON PORTLAND DIVISION

Randall Lakefish	Civil Case No. 3:10-CV-1506-KI
	(to be assigned by Clerk of the Court)
(Enter full name of plaintiff(s))	
	COMPLAINT
Plaintiff(s),	
	Jury Trial Demanded
v.	Yes Vo
Certegy Payment Recovery Services, Inc	
<u>. </u>	
(Enter full name of ALL defendant(s))	
Defendant(s).	

I. PARTIES

List your name, address, and telephone number below, and the same information for each defendant. Make sure that the defendant(s) listed below are identical to those contained in the caption of the complaint. Attach additional sheets of paper if necessary.

Plaintiff	Name: Randall Lakefish	
	Street Address: 2614 NE 32nd Place	
	City, State & Zip Code: Portland, OR 97212	
	Telephone No. 503.282.1301	

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Defendant No. 1	Name: Certegy Payment Recovery Services, Inc.
	Street Address: 3500 5th St.
	City, State & Zip Code: Northport, AL 35476-4723
	Telephone No. 800.873.5869
Defendant No. 2	Name: Principal Address
	Street Address: 11601 Roosevelt Boulevard North
	City, State & Zip Code: St. Petersburg, FL 33716
	Telephone No.
Defendant No. 3	Name: Registered Agent-CT Corporation System
	Street Address: 1200 South Pine Island Rd.
	City, State & Zip Code: Plantation, FL 33324
	Telephone No. 954.473.5503
Defendant No. 4	Name: Attorney-Robert M. Snee, P.C.
	Street Address: 5956 SE 111th Ave., POB 16866
	City, State & Zip Code: Portland, OR 97292
	Telephone No. 503.294.0411
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	II. JURISDICTION
Endonal count	s are courts of limited jurisdiction. Only two types of cases can be heard in
federal court: cases in parties. A case involuestion case. A case	involving a federal question and cases involving diversity of citizenship of the living the United States Constitution or federal laws or treaties is a federal in which a citizen of one state sues a citizen of another state and the amount is more than \$75,000 is a diversity of citizenship case.
A. What is the ba	asis for federal court jurisdiction (check all that apply)

☐ Diversity of Citizenship

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Federal Question

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В.	If the basis for jurisdiction is Federal Question, what federal Constitutional, statutory, or treaty right is at issue?
<u></u>	If the basis for jurisdiction is Diversity of Citizenship, what is the state of citizenship of each party?
	Plaintiff(s) state of citizenship
	Defendant(s) state(s) of citizenship

III. STATEMENT OF CLAIMS

Claim I

State here as briefly as possible the <u>facts</u> of your case. Describe how each defendant was involved, when the conduct occurred, and any injuries you have suffered as a result. It is not necessary to give any legal arguments or cite any cases or statutes.

I began receiving telephone calls on June 1. 2010 from an unrecognized telephone number of 800.873.5869. Through an online search, I identified this number as one belonging to the defendant. Six calls were made to me by 6/8/10, however, I had not received written documentation from them. I made a request for documentation of the defendant on 6/8/10 via their website (see attached). They acknowledged my request by responding via email on 6/9/10 (see attached). On 6/9/10, I responded to this email requesting once again, documentation in the mail and advised that all telephone calls must cease until this information was provided (see attached). Although a request was also made of the defendant on 6/16/10 via certified mail (see attached), I failed to receive documentation from them. Instead, they continued to harass me by telephone. I made a good faith effort to resolve this matter via certified mail on 9/16/10 (see attached). In this correspondence, I advised the defendant that they had called me at least a dozen time and did not provide me with the information I requested. I received a letter from Lynn Cravey, SVP and Chief Division Counsel for FIS aka Fidelity National Information Services, Inc., the ultimate parent corporation. Ms. Cravey essentially refers to me as a liar. She alleged that documentation had been sent and refuted the fact that I had been called with the frequency stated.

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Claim II

State here as briefly as possible the <u>facts</u> of your case. Describe how each defendant was involved, when the conduct occurred, and any injuries you have suffered as a result. It is not necessary to give any legal arguments or cite any cases or statutes.

CLAIM 1-CONTINUED: I responded to Ms. Cravey on 11/2/10 providing documentation that clearly proves the defendant called me as many times as I had stated (see attached). I also provided			
documentation that clearly suggest the defendant is inaccurate in their statements about notifications previously malled to me. It is my sincere hope that this claim identifies the injuries i suffered as a result of Fair Debt Collection Practices Act violations, as well as the good faith effort I made to settle this matter			
prior to initiating small claims proceedings In the Defendant's Motion for Order to Make More Definite Statement, Rule 7.1 Certificate states the			
parties made a good faith effort through a telephone conference to resolve this dispute. This is			
inaccurate. I received no response to the good faith effort I made to Ms. Cravey. In my communication with the defendant's attorney, I was asked or advised only to submit a more definite claim to the cou			
			Even though he had copies of my good faith effort, he made no attempt to offer one himself in our
telephone conference.			
It is my contention that the defendant's legal argument, stating they had no knowledge of actions			
allegedly taken that were in violation of the FDCPA, is without merit. As is their insinuation that I have			
made bald conclusions. Documentation provided to and received by the defendant in November			
disproves this argument.			
Claim III State here as briefly as possible the <u>facts</u> of your case. Describe how each defendant was involved, when the conduct occurred, and any injuries you have suffered as a result. It is not necessary to give any legal arguments or cite any cases or statutes.			
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(If you have additional claims, describe them on another piece of paper, using the same outline.)

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IV. RELIEF

State <u>briefly</u> exactly what you want the court to do for you and the amount, if any, of monetary compensation you are seeking. Make no legal arguments. Cite no cases or statutes.

(Signature of Plaintiff(s))

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CERTIFICATE OF SERVICE BY US MAIL

I hereby certify that I served a copy of the foregoing

COMPLAINT

on the date indicated below by placing a true and correct copy of said document thereof in a sealed envelope, placing the envelope in the U.S. Mail, postage prepaid, said envelope addressed as follows:

Robert M. Snee, P.C. 5956 SE 111th Ave. POBox 16866 Portland, Oregon 97292 Attorney for Defendant

Dated December 16, 2010

Randall J. Lakefish Plaintiff